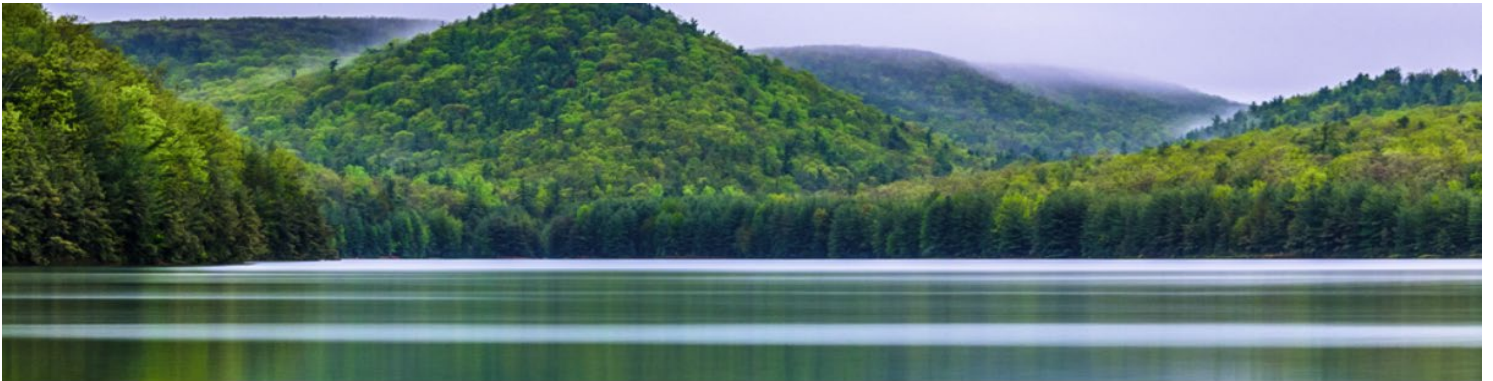


2020 Annual Drinking Water Quality Report “Appalachian State University”

PWS ID# 01-95-101



We are pleased to present to you this year's Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality. Included are details about from where your water comes, what it contains, and how it compares to standards set by regulatory agencies. Our goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information, because informed customers are our best allies.

What EPA Wants You to Know

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

When You Turn on Your Tap, Consider the Source

The Appalachian State University uses surface water for the source of all water produced by our water system. The primary water source is the Norris Branch stream, which is located off Rainbow Trail Road. This small stream is fed from the Howards Knob watershed. There is no industrial activity within the Howards Knob watershed with limited residential development, so there is little danger from contaminants associated with those activities. A large reservoir stores approximately 300 million gallons of water from the Howards Knob watershed. The secondary water source, used periodically in dry conditions is Howards Creek which is fed from the Rich Mountain watershed.



Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environment and Natural Resources (DENR), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) has conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for Appalachian State University was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area.). The assessment findings are summarized in the table below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name	Susceptibility Rating
Norris Branch	Moderate
Howards Creek	Moderate

The complete SWAP Assessment report for Appalachian State University may be viewed on the web at:

https://www.ncwater.org/?page=600&Action=Swap_Search with the specific report searchable by using the search terms "Appalachian State Univ WTP" or the ID# 0195101 and direct linked below at:

https://www.ncwater.org/SWAP_Reports/NC0195101_SWAP_Report-20200909.pdf

Please note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this web site may differ from the results that were available at the time this CCR was prepared. To obtain a printed copy of this report, please mail a written request to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh NC 27699-1634, or email request to swap@ncmail.net.

Please indicate your system name, PWSID, and provide your name, mailing address and phone number. If you have any questions about the SWAP report please contact the Source Water Assessment staff by phone at 919-715-2633.

It is important to understand that a susceptibility rating of "higher" does not imply poor water quality, only the systems' potential to become contaminated by PCS's in the assessment area.

What If I Have Any Questions Or Would Like to Become More Involved?

ASU's Water System is administered through the Facility Operations Department. All operational data is stored on site at the Water Treatment Facility on Rainbow Trail and is open for public inspection. If you have any questions about this report or your water utility, please contact Jeremy Johnson, Superintendent of Water Systems at 828 262-3197.

Water Quality Data Table of Detected Contaminants

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The following table lists the drinking water contaminants that we detected in the last round of sampling for the particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. As required by the EPA or the State, asbestos, lead and copper are monitored less than annually. These tests are not performed annually because the concentrations of these contaminants do not vary significantly from year to year. **Except as discussed above or otherwise noted, the data presented in this table is for testing completed January 1 through December 31, 2020.** Some of the data, though representative of the water quality, is more than one year old.

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted.

Secondary Contaminants like iron and manganese, which are required for testing by the NC Public Water Supply Section, are substances that affect the taste, odor, and/or color of drinking water. These aesthetic contaminants normally do not have any health effects and normally do not affect the safety of your water.

Contaminant (units)	MCL Violation Y/N	Your Water (ppm)	Range Low - High	Allowable Limits (AL)	Reporting Level	Likely Source of Contamination
Manganese (mg/L)	N	<	N/A	N/A	0.01	Naturally Occurring
Iron (mg/L)	N	<	N/A	N/A	.06	Treatment Processes / Distribution Piping

Radiological Analysis

ASU is required by the NC Public Water Supply Section to perform a radiological analysis every 6 years.

Contaminant	Method Code	Required Reporting Limit (pCi/L)	Not Detected (i.e. < RRL)	Quantified Results (pCi/L)	Allowable Limits (pCi/L)
Gross Alpha	435	3	Not Detected	<	15

ASU did not find any radiological test results above the maximum allowable limit. The analysis was started on 09/30/19 and concluded on 10/01/19.

Water Characteristics

Water Characteristics (units)	Sample Date	Your Water	Range Low/High	Secondary MCL
pH	06/01/20	7.48	7 - 8	6.5 to 8.5
Sodium (mg/L)	06/01/20	4.47	1 - 20	NA
Alkalinity (mg/L)	07/15/20	12	Low Hardness	NA

Alkalinity is used to measure hardness in the water. The scale commonly used is 0 – 250 mg/L, with anything greater than 200 mg/L considered hard water. There are no related health concerns with Alkalinity levels.

Lead and Copper

ASU is required to test for lead and copper every three years. The results from the last required test, in 2018 are listed below. ASU will test for lead and copper again in 2021.

Contaminant (units)	Sample Date	Your Water (average)	# of sites above AL	MCL Violation Y/N	MCL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	2018	0.075 ppm	0	N	AL = 1.3ppm	Corrosion of plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (ppb) (90 th percentile)	2018	<0.003 ppb	0	N	AL = 15ppb	Corrosion of household plumbing systems, erosion of natural deposits

Infants and young children are typically more vulnerable to lead in drinking water than the general population. It is possible that lead levels at your home may be higher than at other homes in the community as a result of materials used in your home's plumbing. If you are concerned about elevated lead levels in your home's water, you may wish to have your water tested and flush your tap for 30 seconds to 2 minutes before using tap water. Additional information is available from the Safe Drinking Water Hotline (800-426-4791).

Nitrate/Nitrite Analysis

ASU is required to test for Nitrate and Nitrite Nitrogen every year.

Contaminant (units)	Sample Date	Your Water Quantified Results	Reporting Limit	MCL Violation Y/N	MCL	Likely Source of Contamination
Nitrate Nitrogen (mg/L)	10/13/20	<	1	N	10	Animal waste in watershed runoff
Nitrite Nitrogen (mg/L)	10/13/20	<	0.1	N	1	Animal waste in watershed runoff

Infants and young children who are exposed to high levels of Nitrate and/or Nitrite in their drinking water can develop life threatening health problems. Nitrates and Nitrites usually contaminate drinking water from run off contaminated by animal waste, over fertilization, and waste management site seepage.

Disinfection Byproduct Precursors Contaminants

Contaminant (units)	Sample Date	MCL/TT Violation Y/N	Your Water	Range Low - High	MCLG	MCL	Likely Source of Contamination
Total Organic Carbon (ppm) (TOC)-TREATED	Quarterly	N	< 1.045	1.0 to 1.1	N/A	TT	Naturally present in the environment

Note: Depending on the TOC in our source water, the system MUST have a certain % removal of TOC or must achieve alternative compliance criteria. If we do not achieve that % removal, there is an alternative % removal. If we fail to meet the alternative % removal, we are in violation of a Treatment Technique. ASU's water system used Alternative Compliance Criteria 2 as the method to comply with the disinfectants/disinfectant byproducts treatment technique requirements.

The ASU TOC testing results were generally below the required reporting level of 1.0 mg/L. No test results were above the maximum contaminant level.

Disinfectants and Disinfection Byproducts Contaminants

Disinfection Byproduct (parts per billion)	MCL Violation Y/N	MCL	Your Water (LRAA)	Highest (LRAA)	Range		Current (OEL)	Likely Source of Contamination
					Low	High		
TTHM (ppb) [Total Trihalomethanes]	N	80	33.5	39	25	63	32.5	By-product of drinking water disinfection
HAA5 (ppb) [Total Haloacetic Acids]	Y	60	52.3	59	40	60	54.5	By-product of drinking water disinfection

Disinfection byproducts (DBPs) are chemicals that form, during drinking water treatment and distribution, when naturally occurring organic matter reacts with chlorine or other disinfectants used to kill pathogenic organisms. The EPA has determined that four of these chemicals, or classes of chemicals, pose potential health risks and must be regulated. DBP's are also more likely to form as water age in the supply pipes and tanks increases, like between semesters when water use drops dramatically. The University water system had a maximum contaminant level violation of Haloacetic Acids on 4/7/20. The total HAA5 results were: 71.3 ppb, which is greater than the MCL of 60 ppb. It should be noted that the running average was still within the allowable limit. The running average is how state determines if the HAA5 levels are a hazard to public health.

Facility Operations flushes the distribution system when water usage is lowest to minimize the formation of DBP's. We have also made additional adjustments in production and pumping to cycle water storage to minimize the water age. Additionally, in 2020 ASU has started a study focused on reducing the disinfection byproducts in the distribution system. The study is being preformed by Dewberry Engineers with the assistance of the ASU water treatment plant staff. Actions will be taken to reduce the HAA5 levels upon completion of the study in February 2021.

Public Notices

When the water plant has a reporting violation, a notice must be supplied to the public. Attachment A on page seven of this document details a reporting violation from October of 2019. The total coliform routine sample was not submitted to the state on time. The samples were required to be submitted to the state by November 10, 2019. The state did not receive the samples until November 26, 2019.

At no point was the quality of the ASU drinking water compromised, and public health was not impacted. The ASU water treatment plant staff have taken corrective actions to ensure that routine sample analysis reporting will not be delayed again in the future.

Important Drinking Water Definitions:

Action Level (AL) - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MRLG) – The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLG’s allow for a margin of safety.

Parts per million (ppm) or Milligrams per liter (mg/L) - One part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter (ug/L) - One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Parts per trillion (ppt) or Nanograms per liter (nanograms/L) - One part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.

Picocuries per liter (pCi/L) - Picocuries per liter is a measure of the radioactivity in water.

Million Fibers per Liter (MFL) - Million fibers per liter is a measure of the presence of asbestos fibers that are longer than 10 micrometers.

Nephelometric Turbidity Unit (NTU) - Nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Treatment Technique (TT) - A treatment technique is a required process intended to reduce the level of a contaminant in drinking water.

Not-Applicable (N/A) – Information not applicable/not required for that particular water system or for that particular rule.

Non-Detects (ND) - Laboratory analysis indicates that the contaminant is not present at the level of detection set for the particular methodology used.

Locational Running Annual Average (LRAA) – A running average of the last four quarters.

Operation Evaluation Level (OEL) – A weighted average of the last three quarters with the most recent quarter receiving double weighting.

Extra Note: MCLs are set at very stringent levels. To understand the possible health effects described for many regulated constituents, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.

For more information, please contact:

<u>Responsible Person</u> Mr. Jeremy Johnson	<u>System Name</u> Appalachian State Univ WTP	<u>System Address (Street)</u> 265 Dale Street
<u>Phone Number</u> (828) 262-3197	<u>System PWSID #</u> NC 01-95-101	<u>System Address (City, State, Zip)</u> Boone, NC 28608

NOTICE TO THE PUBLIC – Reporting Violation

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Reporting Requirement(s) Not Met for APPALACHIAN STATE UNIV WTP

We are required to report the results of monitoring of your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During the Monthly compliance period beginning October 1, 2019, we did not report the results of monitoring for Total Coliform (routine sample) within the required timeframe.

Our system failed to notify the state drinking water program as required by November 10, 2019. Although public health was not impacted, as our customers, you have a right to know what happened and what we did to correct the situation.

What should I do?

There is nothing you need to do at this time. You do not need to boil your water or take other actions.

What is being done?

While we did not notify the state as quickly as we should have, we submitted our testing results on November 26, 2019. We are no longer in violation.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Jeremy Johnson	System Name APPALACHIAN STATE UNIV WTP	System Address (Street) 265 Dale Street
Phone Number (828)-262-3197	System Number NC0195101	System Address (City, State, Zip) Boone, NC, 28607


Notice of Violation Date: January 29, 2020

Date Notice Distributed: February 15, 2021

Method of Distribution: Consumer Confidence Report, Email

Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumer in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator:  (Signature) Jeremy Johnson (Print Name) 2/12/2021 (Date)